

MCR OFFICE



MCR OFFICE is part of MCR Voice & Data Monitoring Center.

MCR Office is a tool developed by AREA to support LEA in the management of the entire administrative and documental process related to Lawful Interception activities.

MAIN FEATURES

In particular, MCR Office allows institutions to efficiently manage:

- The whole documental process of an investigation including proceedings, deeds, etc.
- Activation and deactivation of services associated to targets and related telecom notifications - historical reports of providers performances and related costs
- Registries of interception activities, operators, institutions and providers involved in the investigation activity
- Investigations accountancy

MCR Office main features also include advanced search tools, filters and features to facilitate data access and perform queries on documents and services.

Such functions provide relevant appraisals and assessments as:

- List and number of total targets associated to a single proceeding
- List and number of active targets
- Expiring proceedings and services
- Lists of documents associated to targets

DOCUMENTS MANAGEMENT

MCR Office is also an effective support to the production and storage of documents regarding investigation and prosecution activities. In fact, thanks to MCR Office official documents may be created using predefined templates, though all the available models are completely customisable. Moreover, the application can send automatically via fax or via e-mail opening authorizations, extensions or closing of services provided by telecom operators (or other suppliers).

REPORTING TOOLS

Another key function of MCR Office is the reporting module, designed to support staffs in the services accountancy.

MCR Office can provide statistics about different values, such as services offered by different suppliers, telecom operators included.

Among others, it is possible to determine financial data as:

- Total cost of a single service or target
- Total cost of an investigation or a prosecution
- Total cost of a single supplier
- Total cost of a LEA activity in a given period of time (year, month, etc.)

With MCR Office, operators can input, modify and administer the price list of any supplier, in order to maintain an updated and accurate control of the costs generated by the intelligence activities in progress.

Moreover, the system represents a strategic tool for the accounting departments, since it also includes a menu to calculate the final balance of all services stored in the database. These reporting functionalities support users in strategic activities, such as budgeting and costs control, enabling a complete overview of all the technical suppliers, in terms of documentation flows and costs.

SECURITY

MCR Office can be accessed only through an authenticated login and password. MCR Office security is based on a users profile model which sets standard roles as LEA operators, public prosecutor, accountant, etc.

Model and roles are fully customisable.

In order to ensure data security, different authorizations levels such as read, write, delete and functions execution can be set according to user typology.

